|  | NOC Weekly Operations Report | Date: 26 / 06 / 2023 |
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| **ACTIVE CARRIERS - DIGITALK** | | | | |
| --- | --- | --- | --- | --- |
| **Carriers** | **Credit Balance** | **Credit Limit** | **Weekly Minutes** | **Active Alerts (LCA)** |
| Sparrow | 2,215.03 | 2,500 | 0 | Threshold -2,000.00 |
| Quickcom | 11,743.12 | 20,00.00 | 8816.5 | Threshold - 19,000.00 |
| Mobitalk | 3,148.18 | 5,000.00 | 0 | Threshold - 4,000.00 |
| Qatama | 61,558.87 | 100,000.00 | 156971.5 | Threshold - 99,000.00 |
| Ventel | 39,929.21 | 50,000.00 | 36643.9 | Threshold - 49,000.00 |
| Termsat | 9,059.05 | 10,000.00 | 0 | Threshold - 9000.00 |

| **ACTIVE CARRIERS – A2BILLING** | | | | |
| --- | --- | --- | --- | --- |
| **Carriers** | **Credit Balance** | **Credit Limit** | **Weekly Minutes** | **Active Alerts (LCA)** |
| Sparrow | - | - | 0 | No Active Alerts |
| Mobitalk | 181.96 | 20,000 | 452.38 | No Active Alerts |
| Quickcom | -6,459.42 | 50,000 | 12515.56 | No Active Alerts |
| Qatama | -5,383.63 | 100,000 | 6128.42 | No Active Alerts |
| Ventel | -17,004.310 | 50,000 | 17333.5 | No Active Alerts |
| Termsat | -565.56 | 5,000 | 2026.28 | No Active Alerts |

| **TICKETS** | | | |
| --- | --- | --- | --- |
| **Carrier** | **Logged Issues** | **Dates** | **Status** |
| Quickcom | Reported FAS | 22/06/2023 | **Resolved** |
| Digitalk -> Quickcom | Observed high volume of spam Numbers. (Carrier Notified) | 21/06/2023 | **Resolved** |
|  |  |  |  |

| **RATE NOTIFICATIONS** | |
| --- | --- |
| **Supplier** | **Date** |
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|  |  |

| **OTHER ACTIVITIES** |
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| 1. Quickcom: Reported a FAS    1. Ticket was investigated and resolved promptly.    2. Observed spam calls a day prior to the ticket. The customer was notified and the issue was mitigated. 2. New Customer    1. Registered new customer, Bluesoft on 25/06/2023    2. Tested Airtel Routes Successfully |